

American Coding and Marking Ink Co.

INCORPORATED



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SPOT GUN REPAIR POLICY

ACMI repair policy for Spot Guns and Backpacks is as follows:

- 1.) If ACMI determines that the Spot Gun or Backpack is defective, the Spot Gun or Backpack will be repaired or replaced at no charge per ACMI's discretion. This policy shall apply for a period of 1 year from the date of purchase. In general, most Spot Guns are repairable and so will not usually be replaced. Spot Gun failure due to poor or lack of proper cleaning will void this warranty. In February 2013 we started to assign Lot#'s to all Spot Guns. All Spot Guns should be returned in their original packaging. Please contact Customer Service prior to your return with the Lot# on your box and paperwork.
- 2.) Regardless of the date of purchase, if ACMI determines that the Spot Gun has failed to work for a reason that is other than a defect, a repair charge + parts will be billed.
- 3.) ACMI is unable to provide an estimate of repair charges other than stated in #2, due to the fact that the cause and charges cannot be determined until the Spot Gun is apart and reassembled. At that time the repair is complete.
- 4.) For your convenience, ACMI has included a spare parts kit to assist you with routine maintenance on your new Spot Gun.
- 5.) ACMI offers a repair service for older Spot Guns which includes a repair fee + parts. If interested, please call for the current repair fee.

FORESTRY PRODUCTS DIVISION